

Park House Residential Care Limited

Park House Residential Care Home

Inspection report

77 Queens Road
Oldham
Lancashire
OL8 2BA

Tel: 01616260802

Date of inspection visit:
28 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service:

Park House Residential Care Home is in Oldham, Greater Manchester and is operated by Park House Residential Care Limited. The home provides accommodation and personal care and is registered with CQC to provide care for up to 28 people. There were 28 people living at the home at the time of our inspection.

We found the following examples of good practice:

On arrival to the home, proof of a negative lateral flow test (LFT) was required and personal protective equipment (PPE) needed to be worn. A range of information was on display regarding hand hygiene and use of PPE. Visiting health care professionals needed to evidence they had received the COVID-19 vaccination.

Zoning arrangements were used if people needed to self-isolate in certain areas of the home, such as bedrooms. These measures had been utilised following the recent COVID-19 outbreak.

Testing arrangements were in place for both staff and people using the service'. All staff working at the home had received their COVID-19 vaccination which was a condition of deployment. Appropriate arrangements were in place for new admissions, such as requesting confirmation of a negative COVID-19 test and completing a period of self-isolation.

Enough PPE was available, and we saw staff wore it at all times during our visit. We observed the home to be clean and tidy, with domestic staff carrying out their duties throughout the day.

There were enough staff to care for people safely, with staff receiving additional infection control training during the pandemic. Agency staff were used to fill any gaps in rotas where regular staff were unavailable.

Risk assessments were in place where certain groups may be at higher risk of contracting COVID-19. An appropriate infection control procedure was in place, with specific reference to COVID-19. Regular infection control audits were undertaken to ensure standards were maintained.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Further information is in the detailed findings below.

Inspected but not rated

Park House Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures.

This was a targeted inspection looking at the IPC practices the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures, although had not experienced any concerns impacting the care people received.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits in line with Government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19. Prior to our inspection, the home had experienced a COVID-19 outbreak and was closed to visitors apart from essential care givers and those visiting people in receipt of end of life care.