

Poppy Lodge Care Residential Homes Limited

Poppy Lodge Care Home

Inspection report

4 Drake Road
Westcliff On Sea
Essex
SS0 8LP

Tel: 01702342793

Date of inspection visit:
14 February 2022

Date of publication:
02 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Poppy Lodge provides accommodation and personal care for up to 16 people some of whom may be living with dementia. At the time of our inspection 15 people were living at the service. The service was provided in a converted house over three floors. There was access to the upper floors via a lift and stair lift.

We found the following examples of good practice.

Individual risk assessments were in place to allow for safe visiting at the service, and for people to enjoy visits to the local community or out with their relatives safely. When visits were unable to go ahead video and telephone calls had been used.

The registered manager had followed government guidance on infection prevention control measures and had kept these up to date.

All staff had received training on infection prevention control and how to use PPE effectively.

People and staff had regularly been tested for COVID-19 and where positive results had been returned the registered manager had acted quickly to support people and mitigate risks.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Poppy Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 14 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- People were supported to have visitors. The registered manager had a visiting room installed in the garden which gave access to relatives without the need to go through the service. The registered manager was following government guidance on screening visitors to mitigate the risk of COVID 19.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.