

Bridgewood Trust Limited

# Ravensknowle Road

## Inspection report

128 Ravensknowle Road  
Dalton  
Huddersfield  
West Yorkshire  
HD5 8DN

Tel: 01484536080

Date of inspection visit:  
09 February 2021

Date of publication:  
12 March 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Ravensknowle Road is a small care home providing accommodation and support for up to eight people with learning disabilities.

We found the following examples of good practice.

Donning and doffing stations were situated in the service and personal protective equipment (PPE) was available throughout the building. Staff had designated areas to change into their uniforms. All staff had received training in IPC and PPE in relation to COVID-19.

People were informed about preventing the spread of COVID-19 and IPC using videos and accessible communication tools.

The manager had created a hospital pack for each person in case of the need to be admitted to hospital in an emergency including photographs of possible hospital procedures people might encounter, to support hospital staff to communicate with people. The pack also contained the persons easy read hospital passport, disability distress tool, mask use information, medication records and COVID-19 care plan and risk assessment.

Four people spoken with told us staff always wore their masks and PPE and praised all the staff highly for the care they had provided during the outbreak.

Numerous activities had taken place in the home and garden whilst people were shielding to maintain physical and emotional wellbeing.

People were supported to maintain regular contact with friends and family through video calls, telephone calls and visits at the window. One person was supported to attend their church service on line each week.

A robust process was in place for professional visits. All visitors had their temperatures checked and were required to complete a questionnaire and lateral flow test if it was essential they entered the building. People and staff received regular COVID-19 tests and staff had received the COVID-19 vaccine.

The service conducted regular infection control audits, to ensure infection prevention and control (IPC) processes were robust.

The home was clean and well ventilated. Cleaning processes had increased throughout the service. High touch surfaces were regularly cleaned, and a fogging machine was used to deep clean the home regularly.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ravensknowle Road

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 February 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.