

Mentaur Limited

Lavanda Villa

Inspection report

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Date of inspection visit:
12 November 2020

Date of publication:
03 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Lavanda Villa is a 'care home'. The service can accommodate up to four people living with a learning disability or autistic spectrum disorder. The accommodation is arranged over two floors with accessible outside space. The building provided people with sufficient accessible space, including a garden, to meet their needs.

We found the following examples of good practice.

- People understood the importance of wearing masks when they were attending appointments and the importance of good hygiene. Staff supported people safely, maintaining social distancing as far as possible and wearing their Personal Protective Equipment (PPE) in line with national guidance.
- The environment was clean and airy. Robust cleaning procedures were implemented and carried out by staff several times a day. The registered manager carried out audits to ensure infection control processes and cleaning was done to a high standard.
- There were permanent staff working at the service and contingency planning was in place to ensure shifts could be covered in case staff had to self-isolate.
- People had individual bedrooms and bathrooms which, should they have to isolate, they could do this effectively.
- Risk assessments were carried out for people and staff to establish the level of risk to each individual and to identify if further measures were needed to keep people and staff safe.
- A robust package of policies, procedures and guidance had been developed by the provider which the registered manager had successfully implemented at the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Lavanda Villa

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.