

Indigo Care Services Limited

Cherry Trees

Inspection report

Simmonite Road
Kimberworth Park
Rotherham
South Yorkshire
S61 3EQ

Tel: 01709550025

Date of inspection visit:
24 February 2021

Date of publication:
10 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Cherry Trees provides accommodation for people who require personal care. The service can accommodate up to 66 people. At the time of our inspection there were 46 people using the service. The care provided is for people who have needs associated with those of older people. Some people residing at the home were living with dementia.

We found the following examples of good practice.

The home had a system in place to support relatives to visit their family members by using a pod which was accessed via the garden area. Window visits, telephone and video calls were also available to assist people to keep in contact with their relatives.

On arrival to the home, essential visitors were asked to complete and sign a screening form regarding COVID-19 symptoms and were asked to sanitise their hands, put on a facemask and have their temperature checked prior to moving from the reception area. This was to ensure they were not showing any symptoms of illness.

Risk assessments were in place to consider and reduce any impact to people who may be disproportionately at risk of COVID-19. Social distancing was observed as far as it was practicable to do so. Seating throughout the home had been positioned to help maintain a safe distance between people. Staff wore appropriate Personal Protective Equipment (PPE), regularly washed their hands and applied hand sanitiser.

Tests for COVID-19 were carried out monthly for people living at the service. Staff were tested three times a week. If a test result was positive, the person was required to isolate in line with government guidance.

The home was clean and there were no malodours. Staff had access to cleaning products and high touch areas such as door handles and handrails, were cleaned regularly. Decontamination sprays were used regularly throughout the home to help minimise the spread of infection.

Staff had completed training in infection control, COVID-19 and donning and doffing PPE. The provider had a COVID-19 committee which was led by the senior leadership team. This committee supplied the home with any updates and shared information regarding the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Cherry Trees

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 24 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises. We identified some minor issues during our inspection which were promptly rectified.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.