

Sanctuary Care Property (1) Limited

Ravenhurst Residential Care Home

Inspection report

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Date of inspection visit:
10 February 2022

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03 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ravenhurst Residential Care Home provides accommodation and personal care for up to 50 younger and older people, including those living with dementia and people with physical disabilities and/or sensory impairment.

We found the following examples of good practice.

There was a clear process in place to allow visitors to meet family members in the home. Visitors were supported by a trained staff member to undertake a lateral flow test in a separate building, to help reduce the risk of potentially bringing the virus into the home. Visitors were required to provide a negative lateral flow test before entering the home to help keep them and those they were visiting safe.

Staff were observed wearing personal protective equipment (PPE) in line with guidance.

Guidance was made available to staff which provided clear guidance for what actions they would take should a person test positive for Covid-19 in the absence of a manager or deputy manager.

Systems were in place to ensure staff received up to date guidance and training to ensure those staff continued to meet government guidelines for safe infection control practices to reduce the risk of cross infection.

Cleaning procedures were robust, with reminders for staff to maintain cleaning of touch point areas.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ravenhurst Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service four hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider supported people to see their friends and family in a way which maintained their safety.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.