

# Beacon Medical

## Inspection report

St Hugh's Avenue  
Cleethorpes  
North East Lincolnshire  
DN35 8EB  
Tel: 01472691033  
www.beaconmedical.nhs.uk

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

### Ratings

#### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Beacon Medical on 12 February 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We previously inspected the practice on 12 May 2016. We found the practice was Good overall and Requires Improvement for providing Safe services. We said the practice must put in place a system to manage the implementation of national medicines and safety alerts and ensure recruitment procedures and policy is followed and arrangements include all necessary employment checks for all staff. At the inspection on 12 February 2019 we found this was satisfactory.

**We have rated this practice as good overall and good for all population groups.**

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

The area where the provider should make improvement are:

- Continue to monitor the documented management of test results is working.
- Improving the identification of carers that are registered at the practice.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

**Professor Steve Field** CBE FRCP FFPH FRCGP

Chief Inspector of General Practice

## Population group ratings

<b>Older people</b>	<b>Good</b> 
<b>People with long-term conditions</b>	<b>Good</b> 
<b>Families, children and young people</b>	<b>Good</b> 
<b>Working age people (including those recently retired and students)</b>	<b>Good</b> 
<b>People whose circumstances may make them vulnerable</b>	<b>Good</b> 
<b>People experiencing poor mental health (including people with dementia)</b>	<b>Good</b> 

## Our inspection team

Our inspection team was led by a CQC lead inspector. The team included a GP specialist advisor and a practice nurse specialist advisor.

## Background to Beacon Medical

Beacon Medical is located at St Hugh's Avenue, Cleethorpes DN35 8EB. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury, family planning and surgical procedures.

Beacon Medical is situated within the North-East Lincolnshire Clinical Commissioning Group (CCG) and provides services to 12,194 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The practice has three partners and two part-time salaried doctors, four are male and one female. There are two advanced nurse practitioners, seven nurses and four health care assistants. There is a business manager, operational manager, eight administration staff and

twelve reception staff. The practice is a training practice for foundation year 2 doctors, GP Specialist registrars and for qualified nurses training to become practice nurses. The practice is part of a wider network of GP practices (the Panacea Federation).

There are higher than average number of patients over the age of 65 compared with the characteristics of the North-East Lincolnshire area and the national average. The National General Practice Profile states that 98% of the practice population is from a White ethnic background with a further 2% of the population originating from Asian, black, mixed or other non-white ethnic groups. Information published by Public Health England, rates the level of deprivation within the practice population group as five, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 79 years compared to the national average of 79 years. Female life expectancy is 83 years compared to the national average of 83 years.