

Mr Amin Mohammed Lakhani

Minehead Road

Inspection report

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Ratings

Overall rating for this service

Good ●

Is the service well-led?

Good ●

Summary of findings

Overall summary

Minehead Road provides accommodation and support for up to six people living with a learning disability. At the time of our inspection six people were living at the service.

We carried out an unannounced comprehensive inspection of this service on 17 December 2015. A breach of legal requirements was found. After the comprehensive inspection, the provider wrote to us to say what they would do to meet legal requirements in relation to the breach. We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Minehead Road on our website at www.cqc.org.uk"

At the last inspection on 17 December 2015, the registered manager had not sent Care Quality Commission (CQC) notifications of the outcomes of Deprivation of Liberty (DoLS) applications. This was a breach of Regulation 18 of the Health and Social Care Act 2008 (Registration) Regulations 2014.

This focussed inspection took place on 17 February 2017 and was unannounced. We did not look at all of the Key Lines of Enquiry under each key question. We looked at is this service well-led? We followed up on the breach of regulation to see if the registered provider had made improvements to the service. We found action was taken to meet legal requirements in relation to that breach of regulation.

The service had a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the service is run.

The registered manager had informed CQC of other incidents that occurred at the service. People had a DoLS application made for them by staff. CQC were notified of DoLS applications made to the local authority and the authorisation. CQC received notifications for each of those authorisation outcomes.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service well-led?

Good ●

We found that action had been taken to improve how well-led the service was. The service had sent CQC notifications in relation to DoLS authorisations.

Minehead Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008, to look at the overall quality of the service, and to provide a rating for the service under the Care Act 2014.'

This inspection took place on 17 February 2017 and was unannounced. One inspector undertook the inspection.

Before the inspection, we reviewed a Provider Information Return (PIR). This is a form that is completed by the provider to give some key information. We looked at records of notifications of other incidents we received. We also viewed other information we held about the service, including statutory notifications received. A notification is information about important events which the service is required to send us by law.

During the inspection we spoke with two people who used the service, one member of staff, a team leader and the registered manager. We looked at six people's care records, and other records relating to the management of the service.

Is the service well-led?

Our findings

At last inspection on 17 December 2015, the registered manager had not ensured statutory notifications were submitted to CQC as required by law. The notifications were in relation to Deprivation of Liberty (DoLS) application outcomes. This meant that people could not be confident that where needed, CQC could take follow up action promptly. This was a breach of Regulation 18, notification of other incidents of the Health and Social Care Act 2008 (Registration) Regulations 2014.

At this inspection we found the service had made the required improvements to meet the regulation. The registered manager had made DoLS applications to the supervisory body, which is the local authority. These DoLS applications were made to enable staff to care for and support people in an appropriate way and in line with the Mental Capacity Act 2005 principles. The registered manager had made applications for DoLS for each person living at the service. Each person's records held completed DoLS applications forms. When an authorisation was granted by the supervisory body the outcome was also recorded on people's care records. This meant that staff had the required information in order to care for people in a way that did not deprive them of their liberty.

People were cared for by staff who informed CQC of incidents at the service. We checked that the registered manager had sent CQC the notification of each DoLS outcome. We found the registered manager had submitted an outcome of each of these. We were able to view the registered manager's records with the records of notifications held by CQC. We found these matched. The registered manager had taken sufficient actions to ensure they had met the regulation. This was because other notifiable incidents were reported to CQC as required.