

Riseley Beds Limited

Brook House Residential Home

Inspection report

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20 May 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Brook House Residential Home is a 'care home' providing accommodation and personal care for up to 19 older people who may be living with dementia or a physical disability. The service was supporting 19 people at the time of this inspection.

We found the following examples of good practice:

The registered manager had made a decision to change their visiting policy to stop all but essential visits to people. This was in response to rising COVID-19 infection levels and cases of a variant of concern in the local area. The registered manager explained that this concern and the vulnerability of the people using the service had led them to making this decision.

However, this decision had been made in consultation with people, their relatives, the local authority and public health teams. Risk and capacity assessments were put in place for people. Relatives were able to discuss any circumstance where they wished to see people inside the home and the registered manager supported them to do this in spite of the change to visiting policy. We were assured that this decision had been made in people's best interest.

Staff were trained and confident in infection control practices and the use of personal protective equipment (PPE). Staff spoke positively about how well supported they had been working at the service. People and staff took part in regular COVID-19 testing and had been supported to take part in the COVID-19 vaccination program.

The service was clean and well ventilated. Cleaning schedules and audits had been updated in response to the COVID-19 pandemic. Audits were used to identify where any improvements could be made.

People were supported to see their family and friends for outside visits as well as virtually using media devices and a large virtual activity board.

The registered manager completed risk assessments for people and the staff team regarding COVID-19 to help mitigate risk and keep them safe.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Brook House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The registered manager informed us about infection control and prevention measures relating to relatives visiting people at the service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 20 May 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.