

Potensial Limited

Potensial Limited - 60 Park Road South

Inspection report

60 Park Road South
Prenton, Birkenhead
Wirral
Merseyside
CH43 4UY

Tel: 01516522230
Website: www.potensial.co.uk

Date of inspection visit:
14 December 2020

Date of publication:
13 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

60 Park Road South is a residential care home for up to ten people who have a learning disability or mental health support needs. It is part of the range of services provided by Potensial Limited. At the time of our inspection nine people were living in the home.

We found the following examples of good practice.

- The service followed safe visiting procedures. Visits were restricted to essential visitors only. However, there were safe measures in place to facilitate visits for people receiving end of life care where it had been assessed as being in the persons best interest due to their wellbeing.
- Temperature checks and health screening assessments were completed on all visitors.
- Shielding and social distancing rules were complied with. The environment had been adapted to support social distancing. There were procedures in place that accommodated people should they develop COVID-19 or show symptoms.
- People had not been admitted to the service during the pandemic, however safe procedures were in place for when this occurred. Virtual assessments were to be completed, and people would only be admitted following evidence of a negative COVID-19 test. There was then a requirement for people to self-isolate for 14 days.
- Stocks of the right standard of personal protective equipment (PPE) were well maintained and staff used and disposed of it correctly.
- There was a designated Covid-19 lead on each shift the staff had to complete a 'Covid-19 staff self-assessment' that was to be carried out before start of every shift.
- People and staff had access to regular testing.
- Guidance on the use of PPE and current IPC procedures were clearly visible across the service.
- The registered manager and staff communicated regularly with family of people living in the home. They also had effective relationships with other professionals such as GP surgeries for the benefit of people living in the home.
- The registered manager supported staff with their well-being during the pandemic with supervision, informal chats and with help if staff were anxious.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Potensial Limited - 60 Park Road South

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 14 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.