

Croftwood Care UK Limited

The Cedars Residential Care Home

Inspection report

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Crewe
Cheshire
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17 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Cedars Residential Care Home is a care home and provides personal care for up to 27 people of different ages with a variety of health and care needs, including those living with dementia. At the time of inspection 21 people were living at the home.

We found the following examples of good practice.

The home was clean and hygienic. There were schedules in place to ensure frequent cleaning took place. Enhanced cleaning had taken place during a recent COVID-19 outbreak.

Infection prevention and control audits took place which ensured the registered manager had oversight of infection control.

The provider had ensured staff had an ongoing supply of appropriate personal protective equipment (PPE). Staff had undertaken training to appropriate usage of PPE and hand hygiene audits were regularly undertaken.

Policies, procedures and risk assessments related to COVID-19 were up to date which supported staff to keep people safe.

There were systems in place to ensure people and staff undertook regular testing as per current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Cedars Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 17 February 2022 and was announced. We gave the service one day's notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The service had recently experienced a COVID 19 outbreak and non-essential visits had been paused. Whilst the provider had a policy in line with government guidance and certain visits could continue during an outbreak, this had not been effectively communicated to all relatives and visitors. The registered manager was implementing further guidance around the recent easing of visiting restrictions and the option for people to nominate an "essential care giver." People confirmed face to face visits were currently being facilitated.

Admission procedures to the service needed to be more robust, as whilst a negative COVID-19 result was requested in line with guidance, this was not always fully recorded.

We have also signposted the provider to resources to develop their approach.