

Turning Point Franklin Avenue

Inspection report

18 Franklin Avenue
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12 January 2022

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Franklin Avenue is a care home providing care to up to six people with a learning disability and/or autistic people. At the time of the inspection the service supported six people.

We found the following examples of good practice.

- The registered manager and staff team were following effective infection control procedures to help manage the COVID-19 outbreak.
- Staff were trained in how to use Personal Protective Equipment (PPE) and we observed them using this appropriately.
- Measures were in place for visitors to help prevent the spread of COVID-19. These included being asked for proof of a negative lateral flow test (LFT) and having their temperature taken. All professionals, staff and contractors were asked to provide evidence of having received the full course of the COVID 19 vaccine.
- The registered manager had developed a series of one-page guidelines to support staff, visitors and contractors to understand and comply with the measures in place to support safe visits to the service and the people who live there.
- The provider understood and followed current guidance on visiting both during the outbreak and when there was not an outbreak.
- Staff had supported people who used the service to understand the need for PPE and social distancing as far as possible. They had supported people to feel at ease with staff wearing PPE by creating games and fun activities to help reduce anxiety.
- The service looked clean and smelled fresh. Staff followed cleaning schedules which were monitored by the registered manager. Additional cleaning of highly used areas of the home was carried out frequently throughout the day.
- People who were COVID positive had been supported to isolate in their rooms in line with guidance. Care was organised well to ensure people who had tested positive received effective care and were not isolated, while also ensuring other people were not put at risk of infection.
- All staff were fully vaccinated and complied with testing in line with current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Franklin Avenue

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 12 January 2022 and was announced. We gave the service 18 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.