

Bradbury House Limited

Cypress Lodge

Inspection report

The Witheys
Bristol
Avon
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Tel: 01275832012

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05 July 2022

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04 August 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Cypress Lodge provides support for up to 10 people with learning disabilities, autism, and mental health needs. At the time of our inspection there were eight people using the service.

Cypress Lodge is laid out over two detached buildings, Cypress Lodge and Willow Cottage. Both buildings provide level access to communal gardens, kitchens and lounges. Private accommodation is laid out over two floors in each building. People have access to the hub, a large building with tables, chairs and a chalk board. The manager's office is located on the ground floor of Cypress Lodge.

People's experience of using this service and what we found

At this inspection, we found improvements had been made in response to the warning notice we issued previously. The provider had worked with the fire service and commissioned a contractor to undertake required fire safety work. The manager had improved how controlled drugs and COSHH items were managed, and the maintenance team had repaired areas of the service that were damaged.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection The last rating for this service was inadequate (published 16 June 2022).

Why we inspected

We undertook this targeted inspection to check whether the Warning Notice we previously served in relation to Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 had been met. The overall rating for the service has not changed following this targeted inspection and remains inadequate.

We use targeted inspections to follow up on Warning Notices or to check concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

Follow up

We will continue to monitor information we receive about the service, which will help inform when we next inspect.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Cypress Lodge

Detailed findings

Background to this inspection

The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Health and Social Care Act 2008.

This was a targeted inspection to check whether the provider had met the requirements of the Warning Notice in relation to Regulation 12 Safe care and treatment of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 on concerns we had about fire safety, infection prevention control, the management of controlled drugs and environmental risks.

Inspection team

The inspection team was made up of one inspector.

Service and service type

Cypress Lodge is a 'care home'. People in care homes receive accommodation and nursing and/or personal care as a single package under one contractual agreement dependent on their registration with us. Cypress Lodge is a care home without nursing care. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Registered Manager

This service is required to have a registered manager. A registered manager is a person who has registered with the Care Quality Commission to manage the service. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

At the time of our inspection there was not a registered manager in post. The manager had applied to be registered with CQC.

Notice of inspection

This inspection was unannounced.

What we did before inspection

The provider did not complete the Provider Information Return (PIR). This is information providers are required to send us annually with key information about the service, what it does well and improvements they plan to make. This was because the PIR was sent to the previous nominated individual. We reviewed information we held about the service and the warning notice we issued. We used all this information to plan our inspection.

During the inspection

We spoke with two staff members, including the manager. We reviewed documents in relation to the warning notice we served and toured the premises. We spoke with one person.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At our last inspection this key question was rated inadequate. We have not changed the rating as we have not looked at all of the safe key question at this inspection. The purpose of this inspection was to check if the provider had met the requirements of the warning notice we previously served. We will assess the whole key question at the next comprehensive inspection of the service.

Assessing risk, safety monitoring and management; Preventing and controlling infection

At our last inspection, we issued a warning notice in relation to the more serious concerns we had identified. At this inspection we found improvements had been made and the warning notice had been met.

- During our last inspection, we found the provider had commissioned a fire risk assessment that identified high and medium risk fire hazards. The provider had failed to act and mitigate these risks. At this inspection, we found the provider had rectified these shortfalls. For example, fire doors had been replaced where needed, and an external contractor had visited to undertake specialist work. The provider had also worked with the local fire service.
- Previously, the provider had failed to repair broken flooring in the entrance to one person's accommodation. This had posed a trip hazard. Following this inspection, we found the provider had repaired the flooring and removed this risk.
- At our last inspection, we found people were at risk from the spread of infection; cleaning was not being undertaken effectively and areas of the service were visibly unclean. Following this inspection, we found cleaning was undertaken to improve cleanliness.
- Previously, we identified that COSHH items were stored in a way that placed people at risk of avoidable harm. COSHH relates to substances that are hazardous to people's health. At this inspection we found the manager had moved all COSHH items to a locked cupboard away from people's living accommodation, removing this risk.
- During our last inspection, we identified controlled drugs were not always being managed safely. At this inspection we found improvements had been made, including making sure medicines were stored in their original packaging.