

Autism.West Midlands

Poplars

Inspection report

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09 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Poplars is a care home providing personal care to a maximum of five people who have a learning disability or autism. At the time of our inspection, five people lived at the home.

We found the following examples of good practice.

- Visitors were required to complete a Covid -19 screening tool prior to entering the home to make sure they could visit safely during the pandemic. This included recording their temperature, sanitising their hands and completing a questionnaire to identify if the visitor had had recent contact with a person with COVID-19.
- Personal Protective Equipment (PPE) including masks, aprons and gloves were available at the entrance for visitors to use to keep people and themselves safe.
- The provider had taken action to prevent the transmission of infection. Action included preventing staff from working across a number of sites and also considering safe ways for staff to travel to and from work.
- The provider had purchased additional laptops to support people to keep in touch with their loved ones. A 'visiting pod' had been ordered to facilitate safe visits in line with current guidance.
- People and staff were supported to maintain their wellbeing. Gym equipment had been purchased to help people remain active whilst at home. Staff had regular discussions with their managers about the pandemic and any concerns they have.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Poplars

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 09 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.