

Park House Care (Sandy) Limited

Park House Nursing Care Centre

Inspection report

Mill Lane
Sandy
Bedfordshire
SG19 1NL

Tel: 01767692186

Date of inspection visit:
03 November 2020

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16 November 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Park House Nursing Care Centre provides care and support for up to 34 elderly people, some of who may be living with dementia. At the time of our inspection 28 people were using the service. It is an extended Grade II listed building with accommodation over two floors.

We found the following examples of good practice.

The provider had purchased a Perspex screen for use at French windows to enable visiting to continue. In addition, a summer house had also been identified for use by visitors, and a booking system had been implemented to allow cleaning to take place in-between visits.

Where people were living on the first floor or were in receipt of End of Life care, the provider had implemented visiting guidelines. These guidelines included visiting by appointment only, provision of PPE and was for one nominated person for a period of 30 mins. All visitors were escorted directly to people's rooms and were requested to use the call bell for an escort at the end of the visit

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Park House Nursing Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 03 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.