

Royal Mencap Society

# Royal Mencap Society - 34-35 Huddleston Close

## Inspection report

Bethnal Green  
London  
E2 9NR

Website: [www.mencap.org.uk](http://www.mencap.org.uk)

Date of inspection visit:  
10 November 2020

Date of publication:  
30 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

# Summary of findings

## Overall summary

34-35 Huddleston Close is a care home providing accommodation for adults with learning disabilities and autistic spectrum conditions. The service consists of three separate dwellings. At the time of our inspection there were five people using the service.

We found the following examples of good practice.

People were supported to access the community safely. This including using cars rather than public transport and visiting quieter areas such as local parks.

People's family members were encouraged to meet relatives in the community rather than the home wherever possible.

Where people were not able to maintain social distancing, staff wore additional personal protective equipment (PPE) to mitigate these risks and had enhanced cleaning schedules for communal areas and touch points.

Staff were encouraged to take breaks in vacant bedrooms or in the outdoor room, including being able to remove their masks when alone.

The provider managed PPE supplies centrally and completed weekly stock checks. The provider made outbreak packs available to services, which included additional PPE for staff to wear.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

Details are in our safe findings below.

**Inspected but not rated**

# Royal Mencap Society - 34-35 Huddleston Close

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.