

Mr C and Mrs LA Gopaul

Kenilworth Nursing Home

Inspection report

26-28 Kenilworth Road
Ealing
London
W5 3UH

Tel: 02085671414

Date of inspection visit:
12 August 2020

Date of publication:
10 September 2020

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Kenilworth Nursing Home is a residential care home providing personal and nursing care to people with mental health needs. The care home can accommodate up to 40 people over four floors.

We found the following examples of good practice.

- Visitors agreed a visiting time in advance, were screened over the phone and agreed to follow the visiting procedures. The provider set up an outside visiting area complete with sink facilities and PPE station.
- The provider worked closely with the local authority and attended all meetings and training on offer from the local authority and PHE. They also kept close links with other care homes in the area and shared ideas.
- The provider was very conscious of their staffs' needs and invested in them, for example paying for taxis to and from work. They maintained good communication with staff and ensured they had what they needed to do their job effectively and safely, for example risk assessments, PPE and relevant training.
- Once protocols and procedures were in place, the provider was strict about maintaining them.
- The provider was proactive in preparing their service prior to the lockdown and specific government guidance. They began preparing early through their own initiative and completed risk assessments around PPE, food and cleaning products so they were always well stocked. They are continuing to monitor and stock up in these areas as part of their ongoing contingency plan.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated

Kenilworth Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.