

R G Care Ltd

Swan Care Residential Home

Inspection report

29 North Street
Tillingham
Essex
CM0 7TR

Tel: 01621779171

Date of inspection visit:
27 October 2020

Date of publication:
25 November 2020

Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
|---------------------------------|-------------------------|

| | |
|----------------------|--------------------------------|
| Is the service safe? | Inspected but not rated |
|----------------------|--------------------------------|

Summary of findings

Overall summary

Swan Care Residential Home provides accommodation and personal care for up to 21 older people. At the time of the inspection 14 people were living in the service. A five bedded unit within the service had been identified as a possible designated service to admit people with a COVID 19 positive result. This unit was separated from the main service with separate facilities.

We found the following examples of good practice.

The provider had effectively used the layout of the building to support people to isolate safely and to enable people to spend time in communal areas whilst socially distancing.

People were supported to keep in regular contact with their friends and relatives through the use of technology. Garden visits had taken place when possible and an area of the conservatory had been identified to enable people to have distanced visits inside the service when weather prevented a garden visit from taking place.

Staff had received additional training in infection prevention and control and the safe donning and doffing of PPE. The registered manager told us that as part of this training staff completed practical demonstrations prior to being signed off as competent.

We were assured that this service met good infection prevention and control guidelines. However, we were not assured that this service met the guidelines as a designated care setting. An established staff team was in place to meet the needs of the 14 people who currently lived in the service. However, the provider was not able to assure us that there would be adequate staffing in place to create a separate staff team to work in the five bedded designated care setting. As a separate staffing team would be needed to prevent the risk of cross infection, we were not assured the service was suitable as a designated care setting.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Swan Care Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.