

Benslow Management Company Limited

Robin Hood House

Inspection report

Nettleden Road
Little Gaddesden
Hertfordshire
HP4 1PL

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Date of inspection visit:
23 February 2022

Date of publication:
22 March 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Robin Hood House is a residential care home providing accommodation for 23 people. People's bedrooms are situated on first and second floor. The ground floor has lounges, sitting areas and a dining room where people can spend time together.

We found the following examples of good practice.

Staff received Infection Prevention and Control (IPC) training and how to correctly put on and take off their Personal Protective Equipment (PPE). External health professionals were in close contact with the home and delivered refresher training in these areas for staff.

Cleaning schedules were completed by staff and the registered manager checked if areas in the home were clean.

Visitors were informed of the correct process they had to follow when visiting people in the home. The registered manager changed the visiting process in the home following our inspection to ensure there were no restrictions and this was in line with current government guidelines.

People had to have a Covid-19 test before they could move in the home. Staff carried out a rapid test before they started their shift. Visitors had to show a negative test result on arrival or carry out a rapid test at the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Robin Hood House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider supported visiting and remained up to date with current government guidance. People were enabled to receive visitors and maintained contact with people important to them.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach to promote good hygiene practices of the premises.