

# Voyage 1 Limited

# Talbot Court

## Inspection report

1-3 Jervoise Street  
Carters Green  
West Bromwich  
West Midlands  
B70 9LZ

Tel: 01215253508  
Website: [www.voyagecare.com](http://www.voyagecare.com)

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25 March 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Talbot Court is a nursing care home that provides personal care to people who may have a sensory impairment and/or a learning disability and/or autism. At the time of the inspection there were nine people living in the home.

We found the following examples of good practice.

Staff were observed wearing Personal Protective Equipment (PPE) in line with current Government guidance.

The provider had regular cleaning schedules in place to maintain hygiene in the home. The home was visibly clean and free of clutter.

The registered manager completed spot checks and observations of staff competencies regarding the correct use of PPE.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Talbot Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 25th March 2022 and was announced. We gave the service one days' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The Providers visiting arrangements were in line with current government guidance.