

Maycroft Care Home Limited

Maycroft Care Home

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Service type

Maycroft Care Home is a purpose built two-storey residential care home providing accommodation and personal care for up to 25 older people and people living with dementia. At the time of our inspection there were 21 people using the service.

We found the following examples of good practice.

Staff were skilled in applying good infection prevention and control (IPC) practice. This included wearing their personal protective equipment (PPE) correctly and observing social distancing. There were plans in place to manage any potential future outbreak of COVID-19.

The provider had ensured sufficient stocks and supplies of the correct standard of PPE. Staff received training on the correct use of PPE and had enough space to put this on and take it off.

People admitted to the service were isolated for 14 days and any item coming in contact with them such as eating utensils were kept separate from other people. There was a cleaning programme in place with deep cleans and additional attention to detail for regularly disinfecting frequently touched items.

Systems were in place that helped keep people safer, such as one-way entry and exit routes for laundry items. Staff could work in separate groups and only these staff would care for people who needed to isolate to avoid the risk of cross contamination.

Staff supported visits to people under special circumstances and any end of life care. Other means of staying in touch with relatives and friends included the use of video calls, letters and e-mails. There was an effective process to ensure people, staff and visitors had regular COVID-19 tests. This included regular temperature checks and risk assessments to manage any person or staff member at an increased risk.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Maycroft Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 February 2021 and was announced, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Although staff had regular testing for COVID-19, this was not carried out in line with the latest guidance. We have signposted the provider to resources to develop their approach in Lateral Flow Device testing for staff to ensure it is in line with recommended government guidance.