

Dr Raina Patel

Inspection report

The Romiley Health Centre
Chichester Road, Romiley
Stockport
Greater Manchester
SK6 4QR
Tel: 01614265242
www.guywoodpractice.co.uk

Date of inspection visit: 3 Dec 2019
Date of publication: 07/01/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services safe?

Good



Overall summary

We carried out an announced comprehensive inspection at Guywood Practice (Dr Raina Patel) on 24 April 2019 as part of our inspection programme. We rated the practice as requires improvement for providing safe services and good overall.

The full comprehensive report on the April 2019 inspection can be found by selecting the 'all reports' link for Dr Raina Patel on our website at www.cqc.org.uk.

At our inspection in April 2019 we rated the practice as requires improvement for providing safe services because:

- The practice did not always have safe and effective systems and processes to manage medicines, safety alerts and equipment.

This was in breach of regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 and we issued the provider with a requirement notice in relation to these issues.

On 3 December 2019, we carried out a focused inspection of the safe key question. We visited the practice to confirm it had carried out the plan to meet the legal requirements in relation to the breaches in regulations identified in our previous inspection on 24 April 2019. This report covers our findings in relation to those requirements.

At this inspection, we found that the provider had satisfactorily addressed all legal requirements.

We have rated this practice as good for providing safe services.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

We also noted that some areas that had been identified that the practice should improve had also been addressed:

- The practice had developed systems to increase management oversight of some activities, for example, professional registration, safety alerts, consent issues, medicines management and testing of electrical equipment.
- The practice had increased its audit regime, both clinical and non-clinical within a structured programme.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrate

Population group ratings

Our inspection team

Our inspection was led by a CQC inspector.

Background to Dr Raina Patel

Guywood Practice (Dr Raina Patel) is part of the NHS Stockport Clinical Commissioning Group (CCG). Services are provided under a general medical service (GMS) contract with NHS England. The practice has approximately 2,900 patients on its register. Guywood Practice provides services from a purpose-built building at The Romiley Health Centre, Chichester Road, Romiley, Stockport SK6 4QR. The practice provides a full range of services including GP appointments, nurse led health screening clinics and baby clinics.

Information published by Public Health England rates the level of deprivation within the practice population group as seven on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. The percentage of the population with a longstanding health condition is higher than the local and national averages at 62% as compared with 54% and 51% respectively. The practice's unemployed patient population is lower, 2.1% compared with the CCG average of 2.8% and the England average 4.4%. The patient numbers in the younger age groups are lower than both the CCG and England averages. For example, 5.0% of the patient population is aged 0-4 years (CCG and England average 5.6%).

The practice has one lead female GP and one long term locum male GP (male). The practice employs a practice manager, a practice nurse and a team of reception and administration staff. The Stockport GP federation "Viaduct Care" supports the practice with additional resources, for example, a pharmacist and an acute home visiting service.

Guywood Practice is open Monday 8am to 8.00pm, Tuesday 8am to 7.30pm, Wednesday, Thursday and Friday 8am to 6.30pm. Patients may also book appointments at other local practices at weekends via the Stockport GP federation.

Patients are asked to contact NHS 111 for Out of Hours services.

The practice provides the following regulated activities: treatment of disease, disorder or injury, surgical procedures, diagnostic and screening procedures and maternity and midwifery services.