

Hartlands Care Home Limited

Hartlands Residential Home

Inspection report

Whitehall Street
Shrewsbury
Shropshire
SY2 5AD

Tel: 01743356100

Date of inspection visit:
09 March 2021

Date of publication:
22 March 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Hartlands Residential Home is a care home that provides personal care for up to 31 people, some of whom are living with dementia. At the time of the inspection 28 people lived at the service.

We found the following examples of good practice.

Visitors were screened for symptoms of Covid-19 before entering the home. Visits had recommenced following the changes in guidelines to enable people to see their loved ones.

The registered manager had implemented a coronavirus risk assessment for people and staff to ensure people who were deemed high risk had measures in place to stay safe.

The registered manager had an admissions policy in place which they followed to ensure people were admitted to the service safely during the pandemic.

The home environment was clean. Domestic staff had designated areas they cleaned throughout their shift. The registered manager completed a range of audits and competencies around infection prevention control which included, a daily COVID-19 checklist and observations around staff wearing PPE.

Staff and people had access to COVID19 testing. All visitors would be tested in line with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Hartlands Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 09 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.