

A & R Care Limited

# Barrington Lodge

## Inspection report

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09 August 2021

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08 September 2021

## Ratings

|                                 |                         |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe?            | Inspected but not rated |

# Summary of findings

## Overall summary

Barrington Lodge provides personal and nursing care for up to 44 older people, some of who are living with dementia. Accommodation is arranged over three floors and there is passenger lift access. There were 40 people using the service at the time of our inspection.

We found the following examples of good practice.

The provider was following best practice guidance to prevent visitors to the home spreading COVID-19 infections. The provider carried out tests to check whether visitors had COVID-19 infections. All visiting professionals on the national testing programme were asked to show proof of their recent COVID-19 negative test. Visitors did not routinely enter the home to reduce the risk of infections. However, visits were not restricted and visits took place in a well-ventilated, suitable room. The provider also supported people to keep in touch with those who were important to them through visits, phone and video calls.

The provider used extra staff during the pandemic to provide extra support to people, such as increased activities within the home.

The provider had an admissions process in place which followed best practice in relation to COVID-19 which included COVID-19 testing and periods of isolation.

Our observations during the inspection found most staff were adhering to PPE and social distancing guidance. However, two staff members were not always wearing suitable PPE and the registered manager responded to this when we raised our concerns.

The provider had ensured staff who were more vulnerable to COVID-19 had been assessed and plans were in place to minimise the risk to their health and wellbeing.

The provider facilitated telemedicine services with healthcare professionals to reduce the number of external visitors.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Barrington Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

IPC Assurance inspections in care homes

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 August 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were not always assured that the provider was using PPE effectively and safely as we observed two staff were not always wearing suitable PPE. The registered manager dealt with this immediately.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

We have also signposted the provider to resources to develop their approach.