

# Kelsall Medical Centre

## Inspection report

Church Street  
Kelsall  
Tarporey  
Cheshire  
CW6 0QG  
Tel: 01829751252  
kelsallmedicalcentre.org.uk

Date of inspection visit: 07/01/2020  
Date of publication: 03/03/2020

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

## Ratings

### Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

# Overall summary

We carried out an announced comprehensive inspection at Kelsall Medical Centre on 7 January 2020 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

## **We have rated this practice as Good overall.**

We rated the practice as **good** for providing safe, effective, caring, responsive and well-led services because:

- Staff had the information they needed to deliver safe care and treatment.
- The practice ensured that care and treatment was delivered according to evidence- based guidelines.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice monitored patient access to services and made changes to improve access when required.
- The practice organised and delivered services to meet the needs of patients.
- There was a focus on continuous learning and improvement.

We rated the population groups as **good**.

The areas where the provider **should** make improvements are:







- Non-clinical staff to receive training in identifying sepsis.
- In-house audits of antibiotic prescribing and prescribing of controlled drugs should take place on a regular basis.
- A Freedom to Speak Up Guardian should be identified and their details publicised.
- Put in place a planned programme of quality improvement.
- Keep the risk assessment for the emergency medication under regular review. Put in place a more detailed risk assessment for the reasoning behind not holding naloxone.
- Designated fire marshals to receive training for their role and emergency lighting testing to be monitored to ensure it takes place monthly.

## **Details of our findings and the evidence supporting our ratings are set out in the evidence tables.**

Dr Rosie Benneyworth BS BM BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

## Population group ratings

Older people	<b>Good</b>	
People with long-term conditions	<b>Good</b>	
Families, children and young people	<b>Good</b>	
Working age people (including those recently retired and students)	<b>Good</b>	
People whose circumstances may make them vulnerable	<b>Good</b>	
People experiencing poor mental health (including people with dementia)	<b>Good</b>	

## Our inspection team

Our inspection team was led by a CQC inspector and the team included a pharmacy inspector and a GP specialist advisor.

## Background to Kelsall Medical Centre

Kelsall Medical Centre is located in Church Street, Kelsall, Tarporley, Cheshire. The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning services, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury. The practice operates a dispensary.

Kelsall Medical Centre is situated within the West Cheshire Clinical Commissioning Group (CCG) and provides services to 5,185 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The service provider is Dr K Daniels and Dr C Baker. The service has two partner GPs, two salaried GPs, two

practice nurses and a health care assistant. There are also dispensary staff, administrative and reception staff and a practice manager. The practice provides training to medical students.

The National General Practice Profile states that 98.5% of the practice population is from a white background. Information published by Public Health England, rates the level of deprivation within the practice population group as ten, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 83 years compared to the national average of 79 years. Female life expectancy is 86 years compared to the national average of 83 years. The majority of patients are within the aged 45 - 64 age group.