

Redbridge Associates Limited

# HMP Wymott Prison

## Inspection report

Wymott Prison  
Ulnes Walton Lane  
Leyland  
PR26 8LW  
Tel:

Date of inspection visit: 18- 21 December 2023  
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### Overall summary

We carried out an announced focused inspection of dental services provided by Redbridge Associates Limited at HMP Wymott between 18 and 21 December 2023.

Following our last comprehensive inspection in November 2022, we found that the quality of healthcare provided by Redbridge Associates Limited at this location required improvement. We issued a Requirement to improve notice because of breaches under the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. The last inspection report can be found here:

HMP Wymott Prison - Care Quality Commission ([cqc.org.uk](https://www.cqc.org.uk))

The purpose of this focused inspection was to determine if the dental services provided were meeting the legal requirements of the Requirement notice that we issued in January 2023 and to find out if patients were receiving safe care and treatment.

At this inspection we found that the provider had made improvements and were no longer in breach of regulations.

We do not currently rate services provided in prisons.

### Our inspection team

This inspection was carried out by a health and justice inspector.

Before this inspection we reviewed a range of information provided by Redbridge Associates Limited including training and supervision data, meeting minutes, policies and procedures, complaints data and governance information.

During the inspection, we spoke with the dentist and area manager. We reviewed staff information, sampled patient records and looked at audits for the location.

# Summary of findings

## **Background to HMP Wymott**

HMP Wymott is a Category C prison situated near Leyland, Lancashire. The prison accommodates approximately 1170 male prisoners and is operated by His Majesty's Prison and Probation Service (HMPPS).

NHS England commission Redbridge Associates Limited to deliver dental services at HMP Wymott. Redbridge Associates Limited are registered with CQC to provide the regulated activities of diagnostic and screening procedures and treatment of disease, disorder or injury.

# Summary of findings

## The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action 

# Are services well-led?

## Our findings

### **Governance (including processes for managing risks, issues and performance)**

At our last inspection we found that systems and processes did not ensure that all incidents were reported and investigated in line with policy, and that learning from incidents at local and regional level were not shared with staff. At this inspection we found that incidents were reported by staff electronically and were investigated by managers in line with the provider's policy. Lessons learned were shared with staff through staff meetings.

At our last inspection we found that systems and processes did not ensure that policies, guidance and risk assessments were reviewed within recommended time frames and were service specific. At this inspection we found that the provider had a clinical governance policy which included a process to ensure that policies, procedures and risk assessments were reviewed within the required timeframes. The policies reviewed during the inspection, including clinical governance, safe management of sharps and whistleblowing were relevant to the prison environment.

At our last inspection we found that systems and processes were not effective in ensuring staff were regularly updated with service updates such as learning from incidents and following the introduction of new policies. At this inspection we found that a process was now in place to share service updates through staff meetings as well as electronically to ensure all staff were aware of any learning from incidents and any policy updates. A policy glossary was also in place and staff were required to sign to confirm they had read the required policies, including when any were updated.

At our last inspection we found that systems and processes did not ensure that staff inductions ensured all eligible staff had received sharps handling training, and were informed of relevant policies, procedures and guidance. At this inspection we found that staff working at the location had received sharps training in line with the provider's policy, and staff were aware of the sharps policy and how to access this.