Inniscastle Care Limited

Victoria House Residential Home

Inspection report

Low Grange Cresent
Belle Isle
Leeds
West Yorkshire
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Tel: 01132708529

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08 February 2022

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Ratings

Overall rating for this service	Inspected but not rated

Is the service safe?	**Inspected but not rated**

Summary of findings

Overall summary

Victoria House Residential Home is a care home providing care to people aged 65 and over. The service can accommodate up to 41 people in one adapted building and at the time of our inspection there were 40 people living at the service.

We found the following examples of good practice.

Infection prevention and control audits were completed, and infection prevention and control policies were in place.

There was a protocol in place for visitors to follow upon entry to the home, in line with government guidance.

Staff had completed several training sessions in topics related with infection and prevention control.

The registered manager conducted regular spot checks to ensure staff were following the correct procedures when donning and doffing their personal protective equipment.

There was a testing regime in place for staff and people living in the service. This was to ensure any staff or people who had contracted COVID-19 and were asymptomatic, were identified in a timely way preventing the spread of infection.

The service had established good working relationships with relevant healthcare professionals and their support continued during the pandemic.

Workforce pressures were not having a detrimental impact on the delivery of the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

Victoria House Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 8 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Inspected but not rated

Is the service safe?

Our findings

Staffing
● The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

● We were assured that the provider was preventing visitors from catching and spreading infections.

● We were somewhat assured that the provider was meeting shielding and social distancing rules.

● We were assured that the provider was admitting people safely to the service.

● We were assured that the provider was using PPE effectively and safely.

● We were assured that the provider was accessing testing for people using the service and staff.

● We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

● We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

● We were assured that the provider's infection prevention and control policy was up to date.

The provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

● The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

The communal areas did not always facilitate people to socially distance. We have signposted the provider to resources to develop their approach.