

Rosmead Healthcare Ltd

# Amber Lodge Nursing Home

## Inspection report

684-686 Osmaston Road  
Osmaston Road  
Derby  
DE24 8GT

Tel: 01332740740

Date of inspection visit:  
18 January 2022

Date of publication:  
07 February 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Amber Lodge Nursing Home is a care home providing personal and nursing care for up to 40 older adults, including people living with dementia. At the time of the inspection there were 36 people living at the home.

The home accommodates people in one adapted building with facilities on two separate floors.

We found the following examples of good practice.

The provider followed current Government guidelines to protect visitors from catching and spreading infection. For example, visitors were provided with personal protective equipment (PPE) to wear whilst visiting the home. Visitors, including health care professionals were asked to complete a lateral flow test (LFT) and health care professionals were asked to evidence their COVID-19 vaccination status before entering the home. All staff who worked at the home were vaccinated against COVID-19.

The provider had installed additional hand washing facilities around the building to promote good hand hygiene and there were several PPE stations placed in prominent areas of the home.

Staff were observed wearing correct personal protective equipment (PPE).

People were admitted into the service safely. The provider ensured people had been tested for COVID-19 before admitting them into the home.

People and staff had adequate access to COVID-19 testing programme. Staff had good understanding of COVID-19 symptoms that present in older people. Provider ensured the staff and people who presented with COVID-19 symptoms, tested immediately.

The provider had an infection prevention policy in place and contacted their local health protection team in a timely way in the event of COVID-19 outbreak.

During the active COVID-19 outbreak staff supported people to maintain contact with their loved ones via phone calls and window visits.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Amber Lodge Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises. Whilst the communal areas of the home were clean, we found some equipment was dirty. We asked the provider to complete a check of all equipment and the provider agreed to complete this.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. The provider did not follow their own policy for isolation of individuals symptomatic of COVID-19. People with confirmed COVID-19 had their bedroom doors open and there were no signs on the entrance of their rooms regarding barrier nursing. Barrier nursing is when a resident is kept in isolation and extra precautions are implemented in order to reduce the risk of passing the infection to other residents. We asked the provider to implement their policy and the provider agreed to do so immediately.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

We have also signposted the provider to resources to develop their approach.