

Mrs Mary Rebekah O'Connor

Darley Dale Care Home

Inspection report

35 Libertus Road Cheltenham Gloucestershire GL51 7EN

Tel: 01242513389

Date of inspection visit: 16 February 2021

Date of publication: 10 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Darley Dale Care Home is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Darley Dale Care Home is registered for 13 people over 65 years of age. At the time of our inspection there were 2 people using the service.

We found the following examples of good practice.

- Staff ensured the service was regularly cleaned and the environment was adequately ventilated.
- Staff and people had been tested for COVID-19 in accordance with national guidance.
- Staff used the PPE provided appropriately.
- People were supported to stay socially engaged and not to become lonely. People were supported by staff to have telephone contact with their relatives.
- The service had a plan in place to manage any staff shortages during an outbreak of infection.
- Recent improvements to the environment of the care home have eliminated the need to use shared bathing facilities which has further reduced the risk of cross infection
- Arrangements had been made for visitors to be screened before entering the care home. A covered area has been developed in the rear garden for socially distanced visiting.
- The registered manager had kept up to date with current guidelines for infection control during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Further information is in the detailed findings below.



Darley Dale Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Inspected but not rated

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.