

Robert Pattinson

# Ella McCambridge Care Home

## Inspection report

Winslow Place  
Newcastle Upon Tyne  
Tyne And Wear  
NE6 3QP

Tel: 01912341881

Date of inspection visit:  
29 December 2020

Date of publication:  
26 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

### About the service

Ella McCambridge is a 'care home'. Ella McCambridge provides accommodation for up to 67 people who require support with personal care, some of whom are living with dementia.

We found the following examples of good practice:

- All visitors had to undergo a temperature check and answer a range of relevant questions. There was ample PPE and handwashing facilities available. Staff had introduced additional posters to remind them about the various points they needed to put on and take off PPE. Staff had worked additional hours to ensure the service did not have to rely on agency staff.
- The leadership team continued to work openly and flexibly with external stakeholders and families. They were ready to re-implement visits after the isolation period, should national guidance allow. People were supported to keep in touch with their family members via video or telephone calls.
- The registered manager and deputy had worked with a visiting infection control specialist to improve on areas of practice. They responded quickly and proactively to these requests, and to advice given on inspection.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Ella McCambridge Care Home

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 29 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.