

Pathway Healthcare Ltd

# Magellan House

## Inspection report

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Date of inspection visit:  
04 November 2020

Date of publication:  
04 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Magellan House is a care home providing accommodation and personal care for up to nine people living with a learning disability and/or autism. At the time of inspection, the service was supporting nine people.

We found the following examples of good practice.

People were wearing the same personal protective equipment (PPE) as staff to promote an 'all in this together' approach. People who lived at the service had been involved in infection prevention control (IPC) training

Relatives were informed about the outbreak and interim arrangements to stay in touch with people were in place. Staff had found creative ways to support people to self-isolate in their rooms, this included 'room service' style catering where people were able to choose from a room service menu.

The registered manager had risk assessed storage of PPE, as PPE could not be stored around the premises. We observed staff using storage bags to carry all that was needed and then remove PPE on exit rather than donning and doffing stations.

Staff were carrying out additional high touch area cleaning. Staff had also considered communal games and craft items and these had been divided up and rotated to minimise spread of infection.

The registered manager had arranged for staff to split onto two teams that worked alternate shift patterns to minimise interaction between them. Staff told us they felt very well supported by the manager and provider.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe

**Inspected but not rated**

# Magellan House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 November 2020 and was unannounced.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.

The registered manager had not fully risk assessed staff practice minimising cross infection. Specifically, we found staff were leaving the premises to travel home in the same clothes that they had worn throughout the shift, this including staff who used public transport. The registered manager immediately put measures in place to support staff to leave the premises in a manner that minimised the risk of cross infection.