

Nottinghamshire County Council

Holles Street Short Breaks Service

Inspection report

Holles Street
Worksop
Nottinghamshire
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Date of inspection visit:
27 October 2020

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05 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Holles Street Short Breaks Service provides respite care and support for up to ten adults with a learning disability.

We found the following examples of good practice.

- The provider had ensured there was a plentiful supply of personal protective equipment and we saw staff used this appropriately.
- There was a designated entry system into the home, with temperature testing, contact questionnaire and hand disinfection on entry. Track and trace information was gathered at the point of people entering the home.
- The provider had identified specific areas within the home to ensure effective use of cohorting and zoning to reduce the potential for infection to spread. Staff were appointed to care for specific people within designated areas within the home, which further reduced the potential for transfer of infections.
- Areas were thoroughly cleaned and disinfected with approved products to reduce the potential of transfer of infection.
- Risk assessments had been completed to protect people and any staff who may be at higher risk and measures were in place to support them. Staff were supported by regular information and the option of accessing wellbeing support.
- People were provided with information on areas of keeping healthy and well in a range of formats which included written and pictorial information.
- Due to the nature of the service which specialised in supporting carers to have regular breaks, there were few visitors to Holles Street Short Breaks Service. Any visits that had been arranged to people in the service were completed at a safe distance and were planned and completed with the person's and staff safety in mind.
- Staff were on a regular shift pattern with few changes of staff from shift to shift. There was no need for swapping of staff from home to home as the provider had employed additional staff to supplement the normal staff group.
- The provider had arranged a separate staff entrance with closed by changing, showering and PPE doffing / disposal facilities.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No ratings were awarded following this inspection.

This was a thematic review seeking to identify examples of good practice in infection prevention and control.

Inspected but not rated

Holles Street Short Breaks Service

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 27 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to da