

Lomack-Health Company Limited

Lomack Lodge

Inspection report

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Date of inspection visit:
23 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Lomack Lodge is a small three bedded residential care home, supporting up to three people living with a learning disability or who were autistic. The service was supporting one person at the time of this inspection.

We found the following examples of good practice.

A system was in place to support safe visiting to the home. All visitors were required to provide evidence of a negative lateral flow test completed on the day of visit and share proof of their COVID-19 vaccination. In addition, staff requested visitors completed screening questions, recorded visitors' temperature and prompted wearing of face masks and use of hand sanitiser.

On the day of inspection, the home appeared to be visibly clean with no unpleasant odours. People were supported by staff to complete the cleaning of their home. Cleaning schedules were completed by the staff and monitored by the manager to ensure their effectiveness.

Staff had received training in the correct use of personal protective equipment (PPE). Staff were observed wearing PPE correctly. There was adequate supply of PPE at the home. The staff were able to order replenishment of PPE stock using the government PPE portal.

During the COVID-19 pandemic people had been supported by staff to maintain contact with relatives and friends through use of telephone and video calls. In addition, the provider facilitated window visits, garden visits and screened visits in a dedicated room within the home. As restrictions had eased people had been supported to complete visits in the community with their families.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Lomack Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- A visiting policy was in place which was regularly reviewed and updated to reflect current government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.