

Foxglove Care Limited

# Foxglove Care Limited - 1 The Causeway

## Inspection report

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18 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Foxglove Care Limited – 1 The Causeway is a small residential care home, registered to provide support to three younger adults who may be living with a physical disability, learning disability and autism. The service was supporting two people at the time of our inspection.

We found the following examples of good practice.

- The service operated a booking system for visitors. All visitors were asked to complete a Covid-19 questionnaire and have their temperature checked before entering the service. All visitors had access to alcohol gel and face masks during their visit.
- Staff were wearing PPE in line with government guidance and designated areas were set up within the service for staff to remove and apply PPE. Staff supported people to wear PPE when going out into the community.
- The service communicated with relatives to promote people's wellbeing. Staff were in regular contact with relatives to encourage outings and visits in the garden, whilst following social distancing guidance.
- People's care plans reflected the support required to manage risks associated with the Covid-19 virus and provided staff information on how to maintain people's wellbeing.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 18 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.