

Radacare Company Ltd

# Grovelands Lodge

## Inspection report

21 Grovelands Road  
Wickford  
Essex  
SS12 9DG

Tel: 01268459941

Date of inspection visit:  
27 October 2020

Date of publication:  
16 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Grovelands Lodge is a care home without nursing for up to four people who may need support with their mental health needs. There were three people currently using the service.

We found the following examples of good practice.

The registered manager had followed government and Department of Health guidelines to keep people safe.

Staff have been provided with the appropriate training and PPE to keep them and people safe. Infection control measures and cleaning regimes had been increased.

Appropriate alterations had been made to the service to mitigate risk and keep people safe. For example, the service had been adapted to allow for social distancing, and flooring had been changed to allow for frequent cleaning.

People had been supported to access the community safely with the use of face coverings and hand sanitisers provided.

Where appropriate people had been supported to receive visits safely.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

The service was safely following infection prevention control practices.

**Inspected but not rated**

# Grovelands Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 27 October 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.