

Crown Care VI Limited

# Clarence House Care Home

## Inspection report

West Road  
Mexborough  
South Yorkshire  
S64 9NL

Tel: 01709578889

Date of inspection visit:  
18 March 2021

Date of publication:  
01 April 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Clarence House provides accommodation and support for up to 78 older people, with a range of support and care needs including people living with dementia. There were 38 people living at the service at the time of the inspection. The home is divided into four units, although the registered provider was using three of the units at the time of the inspection.

Effective systems were in place to ensure visitors to the service followed government guidelines for wearing Personal Protective Equipment (PPE). Facilities were available for visitors to sanitise their hands and put on PPE. Screening questions and a temperature check were standard requirements for all visitors. Staff supervised all essential visitors to ensure social distancing and infection control guidelines were followed.

People were supported to maintain contact with their relatives in different ways including telephone and video calls, and window visits. The service had created a visiting pod to reduce the risk of spreading infection. The entrance to this was separate to the main entrance of the home. The service had implemented a system to allow contact visits following recent government guidelines.

All staff were trained in safe infection, prevention and control (IPC) practices. We observed staff wearing appropriate PPE and sufficient supplies were available. The service had implemented a uniform policy to reduce the risk of spreading infection.

A programme of testing for COVID-19 was in place for people who lived in the home and staff. There had been a good uptake of people and staff receiving the COVID-19 vaccine.

The environment was clean, hygienic and well ventilated. Cleaning schedules were in place and being followed. The service's IPC policy was up to date and in line with current guidance. The service had plans in place and knew how to respond to an outbreak of infection to ensure the safety of people and staff.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Clarence House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy and contingency plan to manage COVID-19 was up to date.