

Anfield Group Practice

Inspection report

98 Townsend Lane
Anfield
Liverpool
L6 0BB
Tel: 01512959520

Date of inspection visit: 6 and 12 December 2023
Date of publication: 28/02/2024

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location		Good	
Are services safe?		Good	
Are services effective?		Requires Improvement	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Overall summary

We carried out an announced comprehensive at Anfield Group Practice on 6 and 12 December 2023. Overall, the practice is rated as good.

Safe - good

Effective – requires improvement

Caring - good

Responsive - good

Well-led – good

The full reports for previous inspections at this practice can be found by selecting the ‘all reports’ link for Anfield Group Practice on our website at www.cqc.org.uk

Why we carried out this inspection

We carried out this inspection in line with our inspection priorities.

How we carried out the inspection.

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice’s patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.
- A short site visit.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs, though improvements were needed for the monitoring of patients with long term conditions.

Overall summary

- Patients could access care and treatment in a timely way.
- Patients were able to make appointments in a way that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should**:

- Take action to ensure that emergency medicines, oxygen and equipment are stored safely, are available and easily accessible for staff.
- Improve the system in place for recording and acting on patient safety alerts.
- Take action to improve performance of childhood immunisations and cervical cancer screening uptake.
- Continue to monitor and take action to improve the process for monitoring patients' health in relation to the use of medicines, including medicines that require monitoring.
- **Improve the systems in place for ensuring effective monitoring of high-risk patients with long-term conditions.**

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O'Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Health Care

Our inspection team

Our inspection team was led by a CQC lead inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Anfield Group Practice

Anfield Group Practice is located in Liverpool at:

98 Townsend Lane

Liverpool

L6 0BB

Anfield Group Practice is registered with CQC as a partnership registration for Dr Syed Hasan Sadiq Abdi, Dr Fatin Karam and Dr Nida Hameed Abdi. The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury, Family planning and surgical procedures

The practice is situated within the Liverpool Integrated Care System (ICS) and delivers General Medical Services (GMS) services to a patient population of about 8263. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices in the North Liverpool Network.

Information published by Office for Health Improvement and Disparities shows that deprivation within the practice population group is in the first lowest decile (one of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 1.6% mixed, 2.1% asian, 2.0% black, 85% white and 1.0% other non-white ethnic groups.

There is a team of three GP partners and one advanced nurse practitioner who cover the practice. There are a number of salaried GPs, lead pharmacist and team of two practice nurses and one health care assistant. The GPs are supported at the practice by a team of reception/administration staff. The practice manager is based at the practice to provide managerial oversight. The practice is a training practice for junior doctors.

The practice is open between 8am to 6.30pm Monday to Friday. The practice offers a range of appointment types including book on the day, telephone consultations and advance appointments. Out of hours services are provided by Primary Care 24 Ltd.