

Dr Olajide Ijaola

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection at Dr Ijaola (Riverside Surgery Tamworth) on 15 February 2016. A breach of legal requirement was found and a requirement notice was served. The practice sent us an action plan to say what they would do to meet legal requirements in relation to:

- Regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014: Safe care and treatment.

The overall rating for the practice was good and the full comprehensive report on the February 2016 inspection can be found by selecting the 'all reports' link for Dr Ijaola on our website at www.cqc.org.uk.

We visited the practice and undertook an announced focused inspection on 6 April 2017 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breach in the regulation that we identified in our February 2016 inspection. This report only covers our findings in relation to those requirements and additional improvements made since our last inspection.

Overall the practice is rated as good and is now rated as good in the safe key question.

Our key findings were as follows:

- The practice had undertaken a risk assessment for legionella and monitoring checks had been completed.
- The prescription pads and forms were stored securely and a tracking system had been implemented to monitor their use.
- The practice had implemented an 'employee health assessment form' to check the physical and mental health of staff and an induction programme had been introduced for new staff.
- The practice evidenced through its improved Quality Outcomes Framework (QOF) scores that it had maximised the functionality of the computer system to coordinate patient care. In 2014/15 the practice achieved 74% of the total number of points available in 2014/15 (Clinical Commissioning Group (CCG) average 93%, national average of 94%). In 2015/16 the practice achieved 93% of the total number of points available in 2015/16 (CCG average 96%, national average of 95%).

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The provider had made the following improvements:

- A legionella risk assessment had been carried out and ongoing monitoring was being completed.
- Prescription pads and forms were stored securely and there was a system in place to monitor their use.
- The practice had implemented an 'employee health assessment form' to check the physical and mental health of staff and an induction programme had been introduced for new staff.

Good



Dr Olajide Ijaola

Detailed findings

Our inspection team

Our inspection team was led by:

The inspection team was led by a CQC Inspector.

Background to Dr Olajide Ijaola

Riverside Surgery is situated in the town centre of Tamworth. The practice was established in 1968 and operates from a converted building previously used as two residential properties. Tamworth is one of the largest towns in Staffordshire with a population of approximately 77,000. The area has pockets of deprivation but overall is in line with the national average. There is a large variation in the life expectancy dependent on the area in which patients live with the most deprived areas having a life expectancy of seven years less than the less deprived areas. The practice has a list size of 1554 patients which has been static for the past three years. The age profile is typical of a town centre practice with the percentage of patients under 65 years being higher and the percentage over 65 years lower than the national averages.

The practice has one full time GP working nine sessions per week. The GP is assisted by a clinical team consisting of an advanced nurse practitioner and a practice nurse. The administration team consists of a practice manager and one receptionist.

The practice is open from 8am to 6pm on a Monday, Tuesday, Wednesday and Friday and offers extended hours between 7am and 8am on a Wednesday morning. The practice is open from 8am to 2pm on a Thursday. Appointment times with the GP are available from 9am to 11.30am and 3pm to 5pm. The practice closes between

1pm and 2pm on a Monday, Tuesday, Wednesday and Friday. When the practice is closed patients are signposted to the NHS 111 service using a telephone message, leaflets and a poster in the waiting room. The GP provides patients with a mobile telephone number to be used on a Thursday afternoon after the practice has closed. The practice opted out of providing an out of hours service choosing instead to use a third party provider. The nearest hospitals with A&E units are situated at Good Hope Hospital, Sutton Coldfield and Queen's Hospital in Burton-Upon-Trent. There is a minor injury unit at the Sir Robert Peel Hospital in Tamworth.

Why we carried out this inspection

We undertook a follow up focused inspection of Riverside Surgery on 6 April 2017 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The inspection was carried out to check that improvements to meet legal requirements planned by the practice after our comprehensive inspection on 15 February 2016 had been made. The full comprehensive report following the February 2016 inspection can be found by selecting the 'all reports' link for Dr Ijaola (Riverside Surgery Tamworth) on our website at www.cqc.org.uk. The practice was rated as good overall but we found that the service was not meeting some legal requirements.

How we carried out this inspection

We carried out a focused inspection of Riverside Surgery on 6 April 2017. This involved reviewing evidence during a visit from a Care Quality Commission inspector.

Are services safe?

Our findings

During our previous inspection on 15 February 2016, we found that the practice had not protected patients and staff against the risk of receiving unsafe care and treatment. This was because:

- The practice had not undertaken a formal risk assessment for minimising the risk of Legionella (Legionella is a bacterium which can contaminate water systems in buildings).
- Prescription pads and forms were not stored securely and a robust system was not in place to track their use (a tracking system for controlled stationary such as prescriptions is used by GP practices to minimise the risk of fraud).

- There was no health screening completed for new staff and no formal induction programme.

During our inspection on 6 April 2017 we found that:

- Prescription pads and forms were stored securely and a system was in place to track their use.
- The practice had undertaken a formal risk assessment for minimising the risk of Legionella and carried out regular monitoring of the water in accordance with the risk assessment.
- The practice had implemented an 'employee health assessment form' to check the physical and mental health of staff and an induction programme had been introduced for new staff. The provider had completed the health assessment on existing staff employed.