

# Barchester Healthcare Homes Limited

## Castle Park

### Inspection report

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Date of inspection visit:  
28 October 2020

Date of publication:  
18 November 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Castle Park is a care home providing personal and nursing care for up to 27 people who have a learning disability, autism or a physical disability. At the time of our inspection, 19 people were living at the service.

We found the following examples of good practice.

The service had signage displayed on the main entrance to alert visitors to restrictions on entering the building and the infection control measures they would need to take. Sanitising hand gel was provided outside the building and a meet and greet policy initiated once inside the building. This included measures such as temperature taking, ensuring correct personal protective equipment (PPE) was used and an escort to a hand wash station.

Visits were arranged in line with government guidance and facilities were under construction to accommodate visits during winter.

People were supported to join in activities to maintain their wellbeing. Measures were in place to ensure they kept in touch with family and friends. Staff supported social distancing arrangements.

There were good systems of testing for covid-19 for people and staff. Appropriate measures were in place when people were admitted to the service to ensure they, and other people, remained safe.

Staff wore PPE in line with government guidance and designated areas were set up within the service for staff to remove and apply PPE.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Castle Park

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 28 October 2020 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.