

Sanford House Limited

# Sanford House Nursing Home

## Inspection report

Danesfort Drive  
Swanton Road  
East Dereham  
Norfolk  
NR19 2SD

Tel: 01362690790

Website: [www.caringhomes.org](http://www.caringhomes.org)

Date of inspection visit:  
02 November 2020

Date of publication:  
23 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Sanford House Care Home is a care home providing personal and nursing care for up to 40 people aged 65 and over, some of whom were living with dementia. At the time of the inspection, 32 people were using the service. The service accommodates people in two areas. Shannon unit provides care to people who are living with dementia and Carrick unit provides care to people who have nursing needs.

We were assured that this service met good infection prevention and control guidelines.

Feedback was given during the day of inspection and the manager made improvements within 24 hours of the service visit to further improve practice in relation to the disposal of PPE.

We found the following examples of good practice;

- The service minimised risk of infection control by ensuring all staff followed national guidance in the use of PPE. Sufficient supply of PPE was held by the service and the staff team had received additional training in relation to infection control and Covid-19.
- All staff and residents are receiving Covid-19 testing. In addition, daily temperature checks are being taken of the staff team, as well as the residents to further protect all individuals. All visitors also received a temperature and oxygen level check before entering the service.
- The service had clear infection control signage both at the entrance and throughout the building. Medical appointments, where safe to do so, were completed remotely to further minimise visitors to the service.
- Individuals were required to isolate where they were positive for Covid-19, as well as if they were a new admission to the service. Where an individual would not fully self isolate, a one to one staff member was deployed to follow behind the individual and clean any surface they have come into contact with.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured that this service met good infection prevention and control guidelines.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 2 November 2020 with additional information gathering up till 27 November 2020 and was unannounced.

#### Service and service type

Sanford House Nursing Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

#### What we did before the inspection

We reviewed the information we received about the service since the last inspection. We used all of this information to plan our inspection.

#### During the inspection

We spoke with the manager. We carried out observations of staff practice in relation to infection prevention and control and reviewed records relating to this.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.