

Richmond Villages Operations Limited

# Richmond Village Aston On Trent Care Home

## Inspection report

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Date of inspection visit:  
13 January 2022

Date of publication:  
25 January 2022

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Richmond Village Aston On Trent Care Home is a residential care home providing personal and nursing care to up to 61 people. At the time of our inspection there were 34 people living at the home. Accommodation is provided over the first floor and second floor with communal lounges and dining areas.

We found the following examples of good practice

- Safe staffing levels were maintained at the service. All staff had completed training in relation to infection prevention and control (IPC) and correct use of personal protective equipment (PPE), including donning and doffing. Regular refresher training sessions were held with the in-house trainer who also completed regular competency checks.
- Robust systems were in place to ensure safe visiting, including checking vaccination status of professionals attending the service and a comprehensive orientation for all visitors to ensure they were familiar with the service's IPC procedures.
- Cleaning schedules were in place and frequently audited to ensure the equipment and premises were clean, and on each floor dedicated cleaning staff were deployed. High touch areas were cleaned at least 4 times every 24 hours with appropriate cleaning products.
- Policies, procedures and risk assessments in relation to COVID-19 were up to date and reviewed regularly. People had individualised care plans and risk assessments detailing their choices about receiving visitors and going out during the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Richmond Village Aston On Trent Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was unannounced.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.