

Renaissance Community Care Services Limited

Ashwood Residential Care

Home

Inspection report

1 Liverpool Road
Ashton In Makerfield
Wigan
Lancashire
WN4 9LH

Tel: 01942722553

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17 December 2020

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05 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ashwood Residential Care Home is registered to provide personal care and support for 36 people. It is situated in the centre of Ashton-in-Makerfield close to all local amenities. Accommodation is provided over two floors with lift access to the first floor. At the time of inspection 23 people were living at the home.

We found the following examples of good practice.

The home was working closely with Wigan Council's health protection team, to ensure infection prevention and control (IPC) processes were robust. Both visits and telephone support had been provided, with action plans drawn up and implemented to promote good practice.

Although currently closed to normal visits, the home had a robust process in place for facilitating controlled visits for people receiving palliative care. Alternative access points had been identified to minimise access to the wider home, guidance drawn up for relatives to follow with temperature checks taken and PPE put on upon entry.

The home has used isolation and zoning appropriately, to ensure people were supported safely. Any admissions had included completion of testing and a 14 day isolation period, before people had been supported to integrate into the communal areas of the home. Furniture had been rearranged, as had the mealtime routine, to ensure people remained socially distanced.

Both PPE and cleaning products were stored and used appropriately. Cleaning and PPE stations had been set up across the home, to allow quick access and ensure guidance was followed. Touch free bins and clinical waste bags were in use throughout the home.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

No rating was awarded following this inspection. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

Further information is in the detailed findings below.

Inspected but not rated

Ashwood Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.

- Training in PPE and infection control had been provided by the Local Authority earlier in the pandemic. We were told newer staff had not had the opportunity to complete this training. We noted correspondence had occurred with the local authority to remedy this.
- Cleaning checklists had been used, however one which specifically documented the regular cleaning of frequent touch points was not in place.