

Woodbridge Practice

Inspection report

Thornaby Health Centre
Trenchard Avenue, Thornaby
Stockton On Tees
Cleveland
TS17 0EE
Tel: 01642762636

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced, focussed follow-up inspection at Woodbridge Practice on 4 November 2019 as part of our inspection programme. We decided to undertake an inspection of this service following a previous rating, in March 2018, of Requires Improvement for providing safe services.

We rated the practice as Requires Improvement for providing safe services because the arrangements in respect of; reviewing the follow up actions from the fire risk assessment and determining roles and responsibilities within the shared building, reviewing and clearly establishing the accountability for maintenance and servicing within the building, reviewing the accessibility of emergency medicines, reviewing the process for the completion of the appraisal system to include all non-clinical staff and making sure their training was up to date, reviewing the process for identifying sepsis, reviewing how medication is being stored in line with national policies and reviewing the management of blank prescription pads needed improving.

The full comprehensive report on the March 2018 inspection can be found by selecting the 'all reports' link for Woodbridge Practice on our website at .

This inspection looked at the following key question:

- Safe

We based our judgement of the quality of care of this service on a combination of,

- What we found when we inspected
- Information from our ongoing monitoring of data about services and
- Information from the provider, patients, the public and other organisations.

At this November 2019 inspection we found that the practice had made improvements in all the areas of concern that we found in March 2018.

We have now rated this practice as good overall: good for all key questions, and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

The inspection was carried out by a CQC inspector.

Background to Woodbridge Practice

Woodbridge Practice is owned and operated by Woodbridge Practice. It is in a purpose-built health centre on Trenchard Avenue, Thornaby, TS17 0EE and provides a full range of primary medical services. They also operate one branch site at Ingleby Barwick, 30 Myton Road, Ingleby Barwick, TS17 0WG, which we did not visit as part of our inspection.

Woodbridge Practice and the branch site at Ingleby Barwick have a combined patient list of 19,869 patients.

The practices have a contract to provide General Medical Service (GMS) with Hartlepool and Stockton CCG.

Information published by Public Health England showed the practice scored six on the deprivation measurement score; the score goes from one to ten, with one being the most deprived. People living in more deprived areas tend to have greater needs for health services.

The GPs, registered nurses, health care assistants and some of the administration staff work across both sites. There are eight GPs, seven partners and one salaried GP. Six of which are male and two of which are female. There is one nurse practitioner, five practice nurses and one health care assistant. The practice is supported by a business development manager, deputy practice manager and range of administration/reception staff.