

Lostock Lodge Limited

Lostock Lodge

Inspection report

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Date of inspection visit:
08 December 2020

Date of publication:
05 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Lostock Lodge accommodates up to 32 people in one adapted building. It provides accommodation for older persons who require personal care and people living with a dementia.

We found the following examples of good practice.

- Relatives spoke positively about the staff and comments included, "The staff are great and look after [Name] really well" and "The staff are kind, caring and wonderful."
- Relatives told us they had been kept updated by the manager during the pandemic by email and telephone.
- Relatives told us they had been supported to have garden visits and window visits with their relatives.
- All visitors were asked to complete a health screening form, have their temperature checked and were provided with face masks to wear throughout their visit. Full personal protective equipment (PPE) was available for all visitors along with access to handwashing facilities and hand sanitiser.
- The service had increased the cleaning schedules and routines to reduce the risks of cross infection. The environment was very clean and hygienic.
- We observed staff to be wearing the correct (PPE) throughout the inspection.
- People and staff were taking part in regular COVID-19 testing. Appropriate documentation was in place for people who were unable to consent to testing.
- People had individual risk assessments in place that reflected their specific needs in relation to COVID-19.
- Staff had all received training to meet the requirements of their role and for the management of COVID-19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.