

Broadacres Care Home Trading Limited

# Broadacres Care Home

## Inspection report

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Date of inspection visit:  
10 March 2021

Date of publication:  
19 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Broadacres Care Home provides residential care for up to 28 older people some living with a sensory impairment of physical disability. At the time of our inspection, 23 people lived in the home. The home provides en-suite facilities, spacious communal areas and extensive gardens.

We found the following examples of good practice.

- The service had provided each person who used the service with a laminated sheet that contained the photographs of all the staff. Staff could identify themselves using this prop when wearing personal protective equipment (PPE) such as masks and visors offering reassurance to the people they supported.
- The service was exceptionally clean throughout. Each area was deep cleaned on a regular basis and the provider had employed additional housekeeping staff to ensure the home remained clean and hygienic.
- The service had installed a heated visitor pod in the garden which enabled those people that used the service to continue to engage with their loved ones. The pod was deep cleaned and sanitised between each visit and could be booked in advance via a booking system. Other methods of communication were also supported such as window visits and virtual calls.
- An air ventilation system was in place throughout the home which helped mitigate the risk of COVID-19. Government and infection prevention and control guidance was adhered to which further mitigated the risk. For example, the service had installed a portable sink in the foyer of the home which meant hand washing was available prior to entering the service.
- Staff had received training in infection prevention and control, COVID-19 and use of PPE and they demonstrated good knowledge in these subjects. We saw that staff socially distanced, wore appropriate PPE and wore uniforms that allowed them to be bare below the elbows which allowed for robust hand washing.
- The service had not experienced an outbreak of COVID-19, however people newly admitted into the home had to isolate for 14 days as per government guidance. The service further mitigated the risk of COVID-19 by ensuring people in isolation only received care from a small and dedicated care team who completed all tasks. This reduced the amount of people entering people's rooms and therefore the risk of contracting COVID-19 or any other infectious disease.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Broadacres Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 10 March 2021 and was announced.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.