

# Sandwell Metropolitan Borough Council

## Fountain Court

### Inspection report

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Date of inspection visit:  
18 March 2021

Date of publication:  
19 April 2021

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Fountain Court is a care home that provides accommodation and personal care and support to a maximum of 16 people. The service provides care and support for older people some living with dementia. At the time of our inspection 14 people were living at the service.

We found the following examples of good practice.

There was a designated room for visits which was located in a unit outside of the home. This allowed for visitors to be tested for COVID-19 and visits to take place without entering the home which minimised risks.

Visitors were sent information on the visiting code ahead of a visit. The aim was to explain the infection prevention control procedure and reinforce the importance of safety.

Our observations during the inspection confirmed staff were adhering to Personal Protective Equipment (PPE) and social distancing guidance.

Infection prevention and control procedures were routinely discussed during daily staff handover to provide updates and reinforce the importance of adhering to good practice guidelines in areas such as cleaning.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Fountain Court

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed. There was no formal process in place to assess and reduce the risk of COVID-19 for individual people and staff which considered characteristics or vulnerabilities that may put them at increased risk. Formal risk assessments were not completed for staff declining the COVID-19 vaccination to mitigate risks.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.