

Severn Care Limited

# Gatwick House

## Inspection report

Upper Rodley Road  
Bollow  
Westbury On Severn  
Gloucestershire  
GL14 1QU

Tel: 01452760164  
Website: [www.severncare.co.uk](http://www.severncare.co.uk)

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27 April 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Gatwick House is a care home. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Gatwick House accommodates 14 people in one shared house and a number of individual units known as bungalows, each of which have separate adapted facilities. At the time of our inspection visit there were thirteen people using the service.

We found the following examples of good practice.

Staff had received training in the use of Personal Protective Equipment (PPE).

Staff and people had been tested for COVID-19 in accordance with national guidance.

The layout of the accommodation enabled most people using the service to effectively isolate from other people during an outbreak.

The provider had a contingency plan to follow in the event of staff shortages caused by COVID-19.

Arrangements had been made for visitors to enter the care home through a designated entrance and to be screened and tested to ensure visits to people were safe.

People had been supported to keep in touch with relatives through electronic means when visits were not possible.

Staff told us they felt supported by the registered manager and received regular updates about working through the pandemic.

The registered manager had not followed current guidance about overnight visits out of the care home for people using the service. As part of the inspection process we signposted the service to current guidance at the time of our visit. Following this the registered manager cancelled overnight visits until guidance allowed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Gatwick House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 April 2021 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits to the care home for people living in the home in accordance with the current guidance.

We signposted the provider to current guidance about overnight visits out of the care home for people using the service.