

Abbeyfield Society (The)

# Abbeyfield Winnersh

## Inspection report

Woodward Close  
Winnersh  
Wokingham  
Berkshire  
RG41 5NW

Tel: 01189774246

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09 February 2022

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Abbeyfield Winnersh is a purpose built residential care home for older people who all have some degree of dementia. People in care homes receive accommodation and nursing or personal care as single package under one contractual agreement. The Care Quality Commission (CQC) regulates both the premises and the care provided, and both were looked at during this inspection.

Abbeyfield Winnersh is arranged over two floors with en-suite bedrooms on both floors and communal areas comprising of dining areas, lounges, quiet rooms, a cinema and a hair dressing salon. It can provide accommodation and personal care for up to 62 people at any one time. People living at the home were older people living with dementia. On the day of the inspection 35 people were living in the service.

We found the following examples of good practice:

The provider followed current Government guidance to protect visitors and people living at the home from catching and spreading infection. For example, visitors were provided with personal protective equipment (PPE) to wear whilst visiting the home. There was clear signage prior to entering the home regarding all visitors, including health care professionals were required to complete a lateral flow test (LFT). All health care professionals were asked to evidence their COVID-19 vaccination status before entering the home. All staff who worked at the home were vaccinated against COVID-19.

People were admitted into the service safely. The provider ensured people had been tested for COVID-19 before admitting them into the home. The registered manager ensured the staff and people who presented with COVID- 19 symptoms were tested immediately.

The provider had an infection prevention policy in place and contacted their local health protection team in a timely way in the event of a COVID- 19 outbreak.

Staff had received training regarding infection prevention and control and donning and doffing of PPE and this had been conducted by the registered manager who had undertaken further training as the infection prevention control lead. During our visit we observed staff where PPE in line with current guidance.

Risk assessments for all staff and people living at the home had been completed and actions were in place for people at higher risk of illness.

The provider had adapted the premises to allow for cohorting and zoning people if testing positive for COVID-19.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Abbeyfield Winnersh

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

### Visiting in care homes

- The registered manager continued to support people to have visits from friends and family including during outbreaks of COVID-19.
- Risk assessments regarding visiting the home had been completed in order to facilitate visits without breaching zoning or cohorting of residents and staff when required.
- The provider had actively engaged with local authority directors of public health, clinical commissioning group infection control leads and other partners to seek advice.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.