

Shinfield Lodge Care Limited

Shinfield View Care Home

Inspection report

Hyde End Road, Shinfield Green
Shinfield
Reading
Berkshire
RG2 9EH

Date of inspection visit:
12 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Shinfield View Care Home is a care home without nursing providing personal care to 57 people aged 65 and over at the time of the inspection. The service can support up to 66 people some of whom may have a physical disability, sensory impairment and/or be living with dementia. The accommodation is spread over two floors and all bedrooms have en suite facilities.

We found the following examples of good practice.

- The registered manager had worked to minimise the impact of the pandemic on people's wellbeing. The service had a mental health first aider who spent time with those who required support with their mental health. People self-isolating were supported both by staff on site and by those staff who were working from home, who rung them and contacted them using electronic communication methods. This provided people with additional social stimulation and interaction.
- The service had installed a wooden 'lodge' in the garden, to facilitate people seeing their relatives safely during the pandemic, which had been used. It had a perspex screen and a hearing loop and intercom to enable people to hear their loved ones. When visits were concluded, the lodge was fitted with a self-cleaning mechanism which cleaned and ventilated it.
- Staff completed regular hand washing audits. The service had an ultra-violet (UV) light which they used with staff to assess the effectiveness of their hand washing.
- Advice had been sought and acted upon following the recent outbreak, in order to identify any changes which could be made. For example, a perspex screen had been erected in reception and stickers placed on the floor to indicate two metres social distancing.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following appropriate infection prevention and control procedures to keep people safe.

Inspected but not rated

Shinfield View Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively managed.
- We were assured that the provider's infection prevention and control policy was up to date.