

Woodland Residential Care Home Limited

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Inspection report

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Date of inspection visit:
09 February 2022

Date of publication:
04 March 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Woodland Residential Care Home is a care home providing personal care to 31 people aged 65 and over at the time of the inspection. The service can support up to 38 people.

We found the following examples of good practice.

People were supported by staff who wore Personal Protective Equipment (PPE) in line with current guidance. Where increased risks of the spread of infection were identified, staff were required to wear additional PPE to keep people safe.

Clear visiting policies were in place and these were clearly communicated to families. They were also readily available on entry to the home. Where visitors had failed to comply with the policies in place, this was addressed immediately by the registered manager to reduce the risk of reoccurrence.

People and staff were tested for COVID-19 in line with current guidance. Where additional testing was required due to a COVID-19 outbreak, increased testing schedules were implemented immediately.

A clear policy was in place for admissions to the home that is in line with current guidance and mitigates infection risk to people who live at the home. People who were admitted to the home were required to have a negative COVID-19 test prior to admission and isolate in their bedrooms for 14 days.

The home environment had been improved by replacing bathrooms and wall coverings to make them easier to clean and reduce the risk of spread of infection.

Effective infection prevention and control audits were undertaken. Where actions were identified, steps were taken to address these actions immediately.

The registered manager was knowledgeable about COVID-19 and was confident to positively engage with health professionals where needed to ensure people's needs were adequately met.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
 - We were assured that the provider was meeting shielding and social distancing rules.
 - We were assured that the provider was admitting people safely to the service.
 - We were assured that the provider was using PPE effectively and safely.
 - We were assured that the provider was accessing testing for people using the service and staff.
 - We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
 - We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
 - We were assured that the provider's infection prevention and control policy was up to date.
 - Visiting policies were in place and complied with current guidance. Essential care givers were permitted to visit the home at the time of inspection due to a COVID-19 outbreak, but the registered manager told us most were reluctant to visit due to the outbreak. The registered manager assured us that those essential care givers who wished to visit the home would be permitted to do so. Visitors were required to undertake lateral flow tests prior to admission and were only permitted to enter the home if the results were negative. Visitors were also required to wear PPE in line with current guidance.
- From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.
- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.